

## Pet Release Form

### Pet Release Form – Before we can start with the good stuff... Legal department says so...

#### General

- We encourage you to ask your groomer lots of questions about the following. They can offer helpful suggestions and can clarify any policy that exists in this document.
- You are responsible for all pet vaccinations & assume all risks and consequences that might result if your pet is not fully vaccinated. We advise that each pet be vaccinated against rabies, distemper, hepatitis, par influenza adenovirus type 2, parvovirus, corona, leptospirosis, and bordetella prior to grooming.
- We want you to know we will never share, sell, or distribute your personal info to anyone.
- Initial quotes are estimates only – fees may be adjusted at groom.
- Extra-Long nails may not be able to be shortened to your desired length w/o clipping the quick
- If your pet has fleas, a flea bath is required and you will be **charged \$25**.
- Prices are subject to change
- We respectfully ask that you give us 48 hours notice if you need to change or cancel your appointment. Cancellations or reschedules without 48 hours notice or No Shows may be **billed \$50** at the discretion of management.
- Rejected payments or returned checks will result in a **\$25 fee in addition** to any financial institutions fees.
- We do not administer any tranquilizers on any pet.
- Drying a pet may be hindered by the pet's inability to remain standing during the drying process or the pet's adverse reaction to our dryer. The groomer will inform you of such a situation.
- Tipping the groomer is at your discretion.
- All products used are strictly for pets, are very gentle, but not necessarily tearless. Pets splash getting soap & water everywhere. It is possible that your pet may have resulting eye irritations.
- Your groomer has been trained how to deal with aggressive, fearful, sick and overly stressed pets as well as de-matting procedures. If for any reason your groomer decides not to proceed with the groom you will be charged a **\$40 trip fee**. This also applies to cats. Should such situations arise, your groomer will halt the grooming process and inform you of the situation. Your pet's health & safety is our first priority.
- Please allow 10 min on either side of your appointment time for the arrival of our van. If your groomer is going to be more than 10 min early or late they will call you to let you know.

#### Matting and Shave Downs

- There are extra charges if matting is significant (**\$10-\$25 at groomer's discretion**).
- If your pet is matted, this is a health crisis. If possible we will de-mat your pet. In order to prevent inhumane discomfort and/or pain to the pet, your groomer may shave down your pet if severely matted.
- Post-shave effects are temporarily unattractive, unpleasant, and uncomfortable. But your pet will be starting the process to re-gain a healthier skin and coat.
- Shaving a pet often exposes pre-existing skin conditions or sores. Shaving such may cut or irritate the skin. We do not pay vet bills for eye irritations, skin rashes, cuts, skin irritations, repairing broken skin due to scratching, licking, chewing, or pets that shiver/hide. These are common responses to shave downs. While the groomer will employ the greatest care to avoid such events, they can and do occur in shave downs.

- If you are not happy with your pet's groom, please let us know within 48 hours & allow us to "make it right" now or in the future. By proceeding you agree to this process of resolution

- Refer a friend, family member, or neighbor and get \$10 off your next groom for each pet owner.

I have read and understand the above cautions and information. I acknowledge the risks associated with pet grooming. I consent to and authorize the grooming of my pet(s). Please call the office (615-403-1222) with questions, clarification, or further information. Thank you for allowing us to care for your fur babies!

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Signature

Print Name

Date